



# theBarkCollar™

NO-BARK TRAINER



## BT-7

### Owner's Guide

*Smart products for today's pets.™*

Thank you for purchasing

# the **BarkCollar**™

NO-BARK TRAINER

At DogWatch®, *'It's all about your dog.'*® We take great pride in the quality of our products. We are committed to bringing you the safest and most technologically advanced training products for your dog.

**Please read the instructions in this  
Owner's Guide before using the BarkCollar.**



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## Warranty Registration

*Please register your product on our website.*

*[www.DogWatchTrainingProducts.com/support/general/register-product/](http://www.DogWatchTrainingProducts.com/support/general/register-product/)*

*This will help ensure timely warranty work should you need it.*

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If you have questions, please visit our website:

[www.hiddenfence.com.au](http://www.hiddenfence.com.au)

or call

1800 223 364

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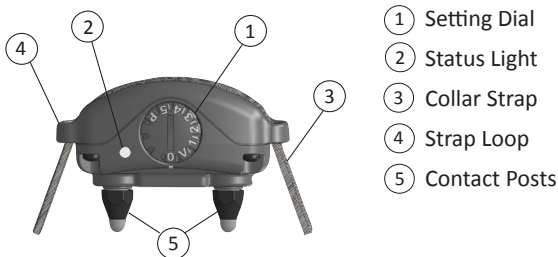
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# THE BARKCOLLAR FEATURES

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## Overview



The BarkCollar by DogWatch is designed to reduce and eliminate excessive barking.

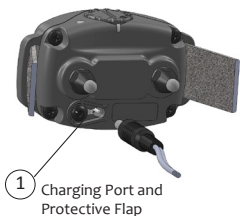
## Key Features

- 7 adjustable settings, including vibration.
- Automated progressive levels within each setting.
- Bark Counter helps you monitor barking activity.
- “Bark forgiveness” delay allows appropriate barking.
- Auto self-test at each setting.
- Rechargeable battery.
- Lightweight, waterproof design.

## CHARGING THE BARKCOLLAR

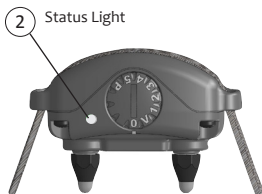
**IMPORTANT! Charge for 3-4 hours before the first use.**

Note: The BarkCollar turns 'OFF' when connected to the charger.



Lift the protective flap over the charging port ① and insert the charger.

- While charging, the status light ② will be **solid Red**.
- When fully charged, the status light will turn **solid Green**.



When the BarkCollar is turned 'ON':

- *Fully charged:* the status light **flashes Green**.
- *Needs charging:* the status light **flashes Red**.

### Battery Status Light

- |                |                          |
|----------------|--------------------------|
| • Blinks Green | Turned 'ON', charged     |
| • Blinks Red   | Turned 'ON', low battery |
| • Steady Red   | Plugged-in, charging     |
| • Steady Green | Plugged-in, charged      |

The battery typically stays charged for several months. This varies based on frequency of use and the dog's barking behavior. ***Please charge battery at least every 6 months to maintain battery quality.***

## CHOOSING CONTACT POSTS

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Select the Contact Posts that provide the best skin contact.

- The short posts work well for short-haired dogs.
- The long posts work best for dogs with long hair or thick coats.

Screw the posts securely into the BarkCollar. Check them periodically to make sure they are secure.

## ATTACHING THE COLLAR STRAP

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Insert the end of the collar strap through the strap loops on the BarkCollar. Pull the strap tight so it is snug to the front of the BarkCollar. Position the BarkCollar so it is **opposite the buckle** when the dog is wearing it.

## TURNING 'ON' THE BARKCOLLAR

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Turn dial to turn 'ON'. '0' = OFF.

To turn the BarkCollar 'ON', rotate the dial clockwise from '0' (OFF) to the desired setting. This can be done using your fingers or a coin.

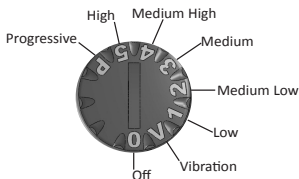
*When you turn the BarkCollar 'ON', and each time the setting is changed, the BarkCollar will vibrate briefly and the status light will illuminate. This is an auto 'self-test' to confirm the BarkCollar is working properly.*

## THE BARKCOLLAR SETTINGS

### The BarkCollar has 7 settings.

#### *Vibration Setting and Settings 1-5:*

- When the dog barks, the intensity of the vibration or stimulation (for that setting) gradually increases.
- After 3 minutes of no barking, the BarkCollar re-sets to the lowest intensity level for that setting.



#### SETTINGS

O 'OFF'

V Vibration only

.....  
STIMULATION

1 Low

2 Medium Low

3 Medium

4 Medium High

5 High

.....  
P Progressive

#### *Progressive Setting*

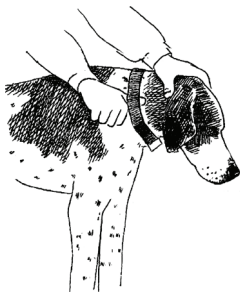
Setting 'P' begins with vibration and then automatically changes to progressive stimulation (from Low to High) if the dog continues to bark. The BarkCollar re-sets to vibration (in the 'P' setting) after 3 minutes of no barking.

## FITTING THE BARKCOLLAR

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When fitting the collar strap for the first time, make sure that the setting dial is in the off ('0') position.

For maximum effectiveness, it is important that the collar strap fits properly.



- The collar strap should sit directly behind your dog's ears - the smallest part of the neck.
- The collar should fit snugly so that the contact posts on the BarkCollar will detect the vibration of your dog's bark. The contact posts must consistently touch your dog's skin.

**BARK COLLAR MUST BE REMOVED FOR AT LEAST 6 HRS A DAY TO PREVENT PRESSURE RASH OR SORES**



*The BarkCollar should be centered below the chin in order to sense the dog's bark. If the collar is too loose, or if the collar is placed too far from the center of the dog's neck, the bark may not be detected and the dog may not feel the vibration or stimulation.*



## FINDING THE APPROPRIATE SETTING

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1. Turn 'ON' the BarkCollar (page 4) and turn the dial to the **lowest setting** - either **Vibration** ('V') or **Low** ('1').
2. Put the collar on your dog (page 6).
3. To determine the appropriate setting, you will need to observe your dog barking. When your dog barks, look for some kind of **response** such as a head shake, ear twitch, change of expression or any change in the pattern of barking.

*The sensation from the collar should be just enough to distract the dog's attention away from barking.*

### IMPORTANT

- There is a brief '**bark forgiveness**' **delay** before the collar activates, so the response will not be immediate.
  - The vibration or stimulation **gradually increases** (within each setting) as the dog continues to bark, so the response may not happen immediately.
  - The response should be **subtle**.
4. If you do not see a response after allowing your dog to bark for several minutes, increase to the **next setting**.
  5. Allow your dog to bark again at the new setting and watch for a response, as noted above. Repeat steps until you observe a response.

**Increase only one setting at a time.**

## USING THE BARKCOLLAR

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After you find the appropriate setting, keep the BarkCollar on during the day or whenever the dog is most likely to be barking excessively.

We recommend removing the BarkCollar at night (or for at least several hours daily) to prevent skin irritation.

### **Allow your dog time to associate the vibration or stimulation with his/her barking.**

When the BarkCollar is set appropriately, most dogs eventually figure out that the sensation stops when the barking stops. Some dogs learn this quickly; other dogs learn it gradually.

### **Increase the setting one level if your dog's behavior does not begin to change.**

If your dog continues to bark with no reduction or change in barking behavior after a reasonable trial period (several sessions of excessive barking), increase the setting one level.

## **WARNING**

This product is not intended for use with dogs who have a history of aggressive behavior. We recommend you consult a qualified professional who has experience working with aggressive dogs.

## THE BARK COUNTER

The Bark Counter is a feature that provides information about how often the collar activated. This is especially helpful if you are not there to observe your dog's behavior.

To view the Bark Counter, watch the LED Status Light when you turn 'OFF' the BarkCollar.



### To View the Bark Counter

- Turn the settings dial to the 'OFF' position. *Watch the LED Status Light as you turn 'OFF' the BarkCollar.*
- When you turn 'OFF' the BarkCollar, the LED Status Light will flash if the BarkCollar activated since the last time you turned it 'ON',
- The number of flashes correlates to the number of activations.

2 Flashes	1-5 Activations
3 Flashes	6-10 Activations
4 Flashes	11-15 Activations
5 Flashes	15+ Activations
- Turning 'OFF' the BarkCollar resets the Bark Counter.

If the collar consistently indicates frequent activations (for the time period monitored), you probably need to increase the BarkCollar setting one level.

## TESTING THE BARKCOLLAR

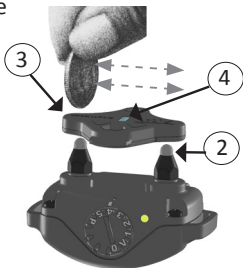
To test the BarkCollar, you must replicate the **vibration** of a dog's bark by rubbing a quarter or large coin along the top of the Multi-Tool while it is set against the contact posts on the receiver.

- Start by turning the BarkCollar dial to Setting '4'. ①
- Place the Multi-Tool over the contact posts on the receiver. ②  
The DogWatch Logo should be on top of the Multi-Tool, facing away from the contacts.
- While holding the Multi-Tool on the contact posts, rub the edge of a quarter or large coin back and forth over the top surface of the Multi-Tool ③ for 10 seconds.
- The test light ④ should illuminate when the collar registers the vibration.

*Reminder: Due to the 'bark forgiveness delay', the test light will not illuminate for at least 3 seconds.*



Multi-Tool with test light



### **If the BarkCollar does not seem to be working:**

- Verify the collar is turned on. When the device is on, the LED Status Light should flash green.
- Make sure the battery is charged.
- Make sure the charger is fully and firmly plugged into the charging port on the back of the BarkCollar when charging.

### **If your dog is not responding to the BarkCollar or if your dog continues to bark while wearing the BarkCollar:**

- Make sure the collar fits properly.  
(see: Fitting The BarkCollar, Pg. 6)
  - Tighten the collar strap.
  - Adjust the position of the BarkCollar on the dog's neck.
  - Make sure the contact points make contact with your dog's skin.
- Slowly increase the BarkCollar setting.  
(see: Finding Appropriate Setting, Pg. 7)

For other questions, please visit our website.  
[www.dogwatchtrainingproducts.com](http://www.dogwatchtrainingproducts.com) - or - contact Customer Service.  
(800) 793-3436 Monday-Friday, 9am-5pm EST.

## WARRANTY

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Register your warranty information online at:

**[www.dogwatchtrainingproducts.com](http://www.dogwatchtrainingproducts.com)**

- Warranty Registration must be submitted online within 30 days of purchase or all repairs will be subject to applicable labor and replacement fees.
- If warranty information is not on file, a proof of purchase is required.

### WARRANTY

DogWatch Inc. (the Company), subject to the terms and conditions set forth hereunder, hereby warrants that it will repair or replace at its own discretion, without charge for parts or labor, the product or any part thereof (other than batteries) which is found to be defective by reason of improper workmanship and/or materials for the warranty period of one (1) year from the original date of purchase. **Warranty claims may be subject to dealer service charges and/or manufacturers shipping and handling charges.** Except for the express warranty stated above, the Company disclaims all express and implied warranties or merchantability or fitness for a particular purpose.

As a condition of this warranty, Customer must:

- (a) Complete warranty registration online within 30 days after purchase.
- (b) Notify the Company of a claimed defect within the warranty period after the purchase.
- (c) Mail product back, insurance and postage prepaid, to:  
DogWatch Inc., 10 Michigan Drive, Natick, MA 01760.

The Company's sole responsibility under this warranty will be to repair or replace, at its option, the product or part which DogWatch Inc. determines to be defective. In no event will the Company be liable for any special, indirect, or consequential damages arising out of the purchase or use of the product. In no event shall the Company's liability exceed the purchase price of the product.

**For additional information, please visit our website.  
[www.dogwatchtrainingproducts.com](http://www.dogwatchtrainingproducts.com)**

# REPAIR & BATTERY REPLACEMENT

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## **Receiver, Battery and Charger Warranty**

DogWatch Inc. provides a 1 year limited warranty from the date of purchase on both parts and labor.

- Warranty does not cover repairs or replacement due to misuse by the owner or dog, improper maintenance or lost units.
- The warranty is void if the unit has been altered or an unauthorized person has attempted repair work.
- Warranty is non-transferable.

## **Procedure for Repair Work**

- All warranty work must be completed at DogWatch Inc. Return shipping to DogWatch Inc. is owner's responsibility.
- If repair is covered under warranty, the cost for shipping the product back to the customer (ground service) is covered by DogWatch Inc. Expedited shipping service is at owner's expense. If the repair is not covered under warranty, all shipping costs are the owner's responsibility.
- Credit Card information is required prior to service work beginning.
- When returning a unit for repair, include a description of the problem with your name, address, daytime phone number and email address.

## **Battery Replacement**

Battery replacements can be purchased from DogWatch Inc.:

### **Customer Service**



the **BigLeash**<sup>®</sup>  
REMOTE TRAINER

the **SideWalker**<sup>®</sup>  
LEASH TRAINER

the **BarkCollar**<sup>™</sup>  
NO-BARK TRAINER

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



295080 Rev.C.2 07-16

10 Michigan Drive - Natick, MA 01760  
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