# Operating Instructions for the DogWatch GroundsKeeper ${ }^{\circledR}$ 

DogWatch ${ }^{\circ}$


GroundsKeeper ${ }^{\text {™ }}$
dogwatch.com

The GroundsKeeper ${ }^{\circledR}$ is designed for small applications such as driveway openings, gardens, patios, decks, and play sets - any area you want to prevent your pet from entering.

## Important Safeguards

- Please read the DogWatch Owner's Guide before starting installation and training.
- Keep the receiver collar and transmitter out of reach of children.
- Never adjust the transmitter while your pet is wearing the receiver collar.
- Unplug the transmitter when the system is left unused for extended periods.
- Mount the transmitter indoors or in a dry location.


## Adjusting the Collar

Collar tightness is critical. All contact points must touch your dog's skin in order to receive a correction. A loose collar will also allow the contact posts to rub back and forth on the skin, possibly causing irritation. Use care as over-tightening the contact posts could cause damage to the receiver.

We recommend that the receiver collar be removed each day to allow your dog's skin to gradually condition itself to the contact posts and avoid potential skin irritation, possible infections and pressure sores.

## Installation

The boundary wire allows you to create a specific boundary area within your yard (see Figures 1 and 2). The wire carries a harmless radio signal which will activate the receiver your pet is wearing. Your DogWatch dealer will help you plan and install your boundary areas.



## Features

Ground Connection. The green ground wire from the power supply is plugged into the transmitter at the location labeled "GND". The ground will only be effective if your outlet is properly grounded. If you have any questions about a properly grounded outlet, consult your electrician.
Wire Connections. In order for the system to work properly, the boundary wire must form a continuous loop. Strip and connect one end of the boundary wire to one of the terminal connections labeled "WIRE". After you create your boundary area, twist the two wires together as you proceed from the boundary area back to the transmitter. Twisting the two wires together eliminates the radio signal in that section of the wire (see Figures 1 and 2). Now strip and connect the other end of your wire to the other terminal. Any break in the wire will cancel the signal field. If the boundary wire is broken or the system is unplugged, the green lights(s) will go out and an audible warning will sound.
Range. The transmitter emits a coded radio signal through up to 500 feet of boundary wire. You can adjust the distance that the signal radiates off the boundary wire by turning the knob labeled "- +" with a common screwdriver. To increase"+" the range, turn clockwise. To to decrease "-" the range, turn counter clockwise. Always test the signal field before allowing your pet near the avoidance area. Never adjust the transmitter while your pet is wearing the receiver collar.

Indicator Lights and Break Alert. After your boundary wire and power supply have been properly connected to the transmitter, the green indicator light(s) on the front of the GroundsKeeper will go on. The two additional lights will go on as you increase the range.

Power. Plug the power supply into the transmitter jack labeled PWR".
Note: On the back of the transmitter Is a small switch. This switch sets your transmitter to the correct broadcast frequency. Your dealer will set this switch for your system. Do NOT change this setting. It is for DEALER USE ONLY

## Step-by-step Instructions

- Install the GroundsKeeper and boundary wire and make sure the receiver collar is adjusted properly.
(See the receiver Operating Instructions for 'Setting The Receiver')
- Place boundary flags on the edge of the boundary area - the zones in which the receiver collar picks up a radio signal. Boundary flags serve as visual clues for your pet (see Figures 4 and 5).

- Attach a leash to your pet's regular collar and play with him in the safe zone for a few minutes. Holding the leash, walk to the boundary area, shake a boundary flag in front of him, and firmly say, "Watch out!" or "Careful!"
- Repeat the step above several times then allow him to walk just past the boundary flags. As he passes the flags, he will receive an audible warning and an electrical stimulation. Immediately call out, "Watch out", and use the leash to pull your pet back from the avoidance zone. Return him to the safe zone and play with him for a few minutes to reinforce the idea that there is a safe zone where he can play.
- Again, allow your pet to approach a boundary flags. If he hears the audible warning and retreats to the safe zone, reinforce the behavior with praise and affection. If your pet fails to stop at the audible warning and receives an electrical stimulation, say "Watch out" and use the leash to pull him back to the safe zone before he crosses completely into an avoidance zone.
- Your pet will quickly learn not to go near the boundary areas. Each time you set up a new boundary area, be sure to retrain your pet.


## Training

Understanding "avoidance training" and following the rules during training will ensure that you and your pet get the most from your system.

- Your pet does not intuitively know that he or she is not welcome in all areas of your yard.
- Be aware that pets are sensitive to your attitude and mood. Stay "upbeat" during a training session and he will be more receptive to the training.
- Reward and reinforce good pet behavior.
- The system relies on "avoidance training" techniques. Your yard is divided into safety and avoidance zones (see Figure 3). If your pet advances toward an avoidance zone, he will receive an audible warning. If your dog continues to move toward the boundary wire after hearing the warning beeps, he will receive a correction. Through training, your pet will learn to stay away from areas that he associates with the audible warning.
- Do not comfort your pet after he receives a correction, as you will be reinforcing anxiety.
- Even though you consider your pet a friend, effective training depends on you being the leader and your pet being the follower.
- Be consistent! Do not break the training rules, even on special occasions when you are tempted to allow your pet into a boundary area "just this once". Make sure all family members follow the rules.



## Batteries

For replacement batteries and collars, contact your authorized DogWatch Dealer, visit our website at www.dogwatch.com or call Customer Service at 800-793-3436, Eastern Standard Time.
IMPORTANT: The use of batteries other than those authorized by DogWatch Inc. can cause erratic operation of the receiver or could cause permanent damage. The use of unauthorized batteries will void the warranty on the receiver.

## Warranty

DogWatch Inc., subject to the terms and conditions set forth hereunder, hereby warrants that it will repair or replace, at its own discretion, without charge for parts or labor, the Product or any part thereof which is found by DogWatch Inc. to be defective by reason of improper workmanship and/or materials for a period of two (2) years from the original date of sale hereunder. Warranty claims may be subject to Dealer service charges and/or manufacturer shipping and handling charges.

As a condition to this warranty, Customer must (a) mail the warranty card provided with the product to DogWatch Inc., 10 Michigan Drive, Natick, MA 01760, (800) 793-3436, within seven (7) days after purchase hereunder, (b) notify DogWatch Inc. within two (2) years after the purchase hereunder of a claimed defect, and (c) mail product back, insurance and postage prepaid to the authorized DogWatch Dealer or DogWatch Inc.

EXCEPT FOR THE EXPRESS WARRANTY STATED ABOVE, DOGWATCH INC. DISCLAIMS ALL EXPRESS AND IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. DOGWATCH INC.'S SOLE LIABILITY UNDER THIS WARRANTY SHALL BE TO REPAIR OR REPLACE, AT ITS OPTION, ANY PRODUCT OR PART WHICH DOGWATCH INC. DETERMINES TO BE DEFECTIVE. IN NO EVENT WILL DOGWATCH INC. BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE PURCHASE OR USE OF THE PRODUCT. IN NO EVENT SHALL DOGWATCH INC.'S LIABILITY EXCEED THE PURCHASE PRICE OF THE PRODUCT.

## Troubleshooting

## RECEIVER

- Check to see if the transmitter is "on".
- Take the receiver off the dog and check the receiver by placing the test light on the contact posts and holding the receiver next to the transmitter or boundary wire.
- Ensure that the contact points on the receiver collar actually touch your pet's skin; tighten the collar as required.
- Replace the battery if necessary.
- Be sure the battery is inserted correctly.


## TRANSMITTER

- Check to see If the power is "on" and that there is a green light.
- Make sure that the power supply transformer is securely plugged into the wall outlet and that both the power supply plug and the boundary wire are connected to the transmitter.
- Adjust the Range "+/ - ". You may have too narrow a range, allowing your pet too close to the boundary area before receiving a warning.
- Never adjust the transmitter while your pet is wearing the receiver collar.


## BOUNDARY WIRE

- Check to see if the transmitter is "on.
- If you have a broken boundary wire the green loop light will go out and an audible warning will sound.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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DogWatch products are lead-free and compliant with the Reduction of Hazardous Substances (RoHS) initiative.
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